



Leicester
City Council

Minutes of the Meeting of the
HEALTH AND WELLBEING SCRUTINY COMMISSION

Held: THURSDAY, 5 JULY 2018 at 5:45 pm

P R E S E N T :

Councillor Cutkelvin (Chair)
Councillor Fonseca (Vice-Chair)

Councillor Chaplin
Councillor Dr Moore
Councillor Sangster
Councillor Cleaver
Councillor Pantling

In Attendance:

Councillor Clarke, Deputy City Mayor with responsibility for Environment, Public Health and Health Integration

Also Present:

Councillor Deepak Bajaj
Councillor Inderjit Gugnani

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1. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillor Halford and Councillor Westley (Heritage, Culture, Leisure and Sport Scrutiny Commission invitees).

2. DECLARATIONS OF INTEREST

The Chair declared an interest in Item 13 – Update on Integrated Sexual Health Services as a member of the Planning and Development Control Committee that had determined the planning application for the Sexual Health Centre at the Haymarket.

In accordance with the Council's Code of Conduct the interest was not considered so significant that it was likely to prejudice the Chair's judgement of the public interest.

The Chair was not therefore required to withdraw from the meeting during consideration and discussion on the item.

3. MINUTES OF PREVIOUS MEETING

AGREED:

That the minutes of the meeting of the Commission held on 7 March 2018 be confirmed as a correct record.

4. CHAIR'S ANNOUNCEMENTS AND UPDATE ON PROGRESS WITH MATTERS CONSIDERED AT A PREVIOUS MEETING

a) "No. 5 Hill St"

The Chair referred to her recent visit to No 5 Hill St., where facilities were provided to assist people with alcohol and substance misuse problems. It was noted that the visit had been very positive and the challenges concerning substance abuse and the increased use of psychoactive substances had been recognised.

b) VAL and STP events

The Chair reported on visits made to a Voluntary Action LeicesterShire event and a separate STP event where it had been helpful to obtain the views of residents of the city.

c) NHS 70th Birthday Celebrations

The Chair read a statement recognising the 70th Birthday of the NHS. She commented on the launch of the NHS by the then Health Secretary Aneurin Bevan, which brought together the hugely ambitious plan to bring good healthcare that was free at the point of delivery. Comment was made on the evolution of the NHS since that time and that the NHS was arguably one of Britain's greatest organisations.

Thanks were expressed to NHS colleagues for the hard work and care offered to the residents of the city in uncertain times.

5. PETITIONS

The Monitoring Officer reported that no petitions had been submitted in accordance with the Council's procedures.

6. QUESTIONS, REPRESENTATIONS, STATEMENTS OF CASE

The Monitoring Officer reported that no questions, representations and statements of case had been submitted in accordance with the Council's procedures.

7. MEMBERSHIP OF THE HEALTH AND WELLBEING SCRUTINY COMMISSION

The Commission noted its membership for the 2018/19 Municipal Year as follows:

Councillor Cutkelvin (Chair)
Councillor Fonseca (Vice-Chair)
Councillor Chaplin
Councillor Cleaver
Councillor Dr Moore
Councillor Pantling
Councillor Dr Sangster

8. DATES OF MEETINGS OF THE HEALTH AND WELLBEING SCRUTINY COMMISSION

The Commission noted the dates of meetings for the 2018/19 Municipal Year as follows:

5 July 2018
23 August 2018
11 October 2018
29 November 2018
5 January 2019
12 March 2019

9. TERMS OF REFERENCE

The Commission received and noted the Terms of Reference for Scrutiny Commissions.

10. INTEGRATED LIFESTYLE SERVICES - CONSULTATION FEEDBACK AND FINAL PROPOSALS

The Chair advised that an invitation had been forwarded to members of the Heritage, Culture Leisure and Sport Scrutiny Commission for the discussion of the item and welcomed Councillors Bajaj and Gugnani to the meeting.

The Chair further advised that that revised legal and equality implications had been drafted to support the report submitted, copies of which were circulated to members.

The Director of Public Health submitted a report, which provided consultation feedback and final proposals for the Integrated Lifestyles Service.

It was noted that in February 2018, the Executive approved outline proposals to develop a new integrated lifestyle service, following a period of review and a number of reports on the service. A period of public consultation had taken place which had been supported by focus groups specifically looking at areas of the proposal which it was felt would benefit from an in-depth insight. The results of the public consultation were outlined in the report submitted and had formed the final proposals for the service. The proposals had been endorsed by the Executive, pending the feedback from the Commission, with invited members of the Heritage, Culture, Leisure and Sport Scrutiny Commission.

Deputy City Mayor Councillor Clarke was invited to comment on the content of the report and made reference to the key emerging themes from the consultation, principally relating to the shift to the service having a single booking function. It was noted that the new model would bring staff from a range of existing services to provide an enhanced single service.

The Chair welcomed the report and agreed with the principles outlined, but commented that further details would be required in due course to allow members to properly assess the impacts of the revised service. Members supported this view and advised that more details and analysis of the results of the consultation were required.

The Deputy City Mayor Councillor Clarke reassured members that 1:1 support would remain for high risk groups, and in response to a comment informed the Commission that the sample of respondents in the consultation process was adequate and that other methods had been used to gain feedback.

The concerns in respect of the move to digital information were expressed, however it was noted that the enhanced use of technology had been positively received by service users.

In requesting a further report, it was accepted that information of alternative options and the reasons that they were not put forward should be explained in greater depth, together with more information on the methods of consultation and analysis of its actual impact.

It was AGREED to:

- 1) Request that a further report be submitted to the next meeting of the Commission;
- 2) Note the themes emerging from public consultation as reported to date

and note their impact on the proposed model;

- 3) Note the associated savings to be achieved;
- 4) Note the risks associated with the implementation of the service and proposed mitigations; and
- 5) Feedback the comments made to the Executive

11. LEICESTER ROYAL INFIRMARY (EMERGENCY DEPARTMENT) PHASE TWO

The Chair welcomed and introduced Mark Wightman (LRI – Director of Strategy and Communications) and Richard Wong (LRI– Consultant in Care for the Elderly).

Mr Wightman submitted and presented the report, which provided an update on Phase 2 of the work to create an emergency floor at the LRI.

It was reported that the new emergency floor had been designed to meet the needs of patients and the recent completion of the move of all five acute assessment units next to the emergency department had created the emergency floor.

Dr Wong referred to the positive impact of the revised layout and made a particular comment on the improved hospital environment and move away from single event emergency care. He advised that greater collaboration and corporate working of staff, specialist nurses and physicians had resulted since the implementation of phase 2 of the works. It was recognised that the situation was evolving and difficulties in recruitment were reported and noted.

The Chair welcomed the report and commented on the improved patient flow data and outcomes. Concern was expressed about the increased cost of the GP Assessment Unit (GPAU) and in response to the question the Commission was reassured that as the service was operated by acute physicians, the GPAU suffered from a misnomer in its definition and that improvements to patient care had been noted.

A concern was raised as to whether the 20-minute waiting time permitted outside the Emergency Department was sufficient, as not everyone was brought to the hospital by ambulance. A Member asked for this waiting time to be reviewed.

In response to further questions it was confirmed that a review of signage, inclusion access to car parks and advice on the internal layout were being considered. It was also confirmed that proposals for a new front entrance and external layout were being considered in the next phase of improvement works. In this regard the improved patient flow had been recognised and the vast improvement in the performance data concerning ambulance waiting times was

noted and welcomed.

In discussing the images provided of the acute medical unit and the acute frailty unit and dementia corridor (Memory Lane), the Commission welcomed the improvements and the Chair suggested a site visit for members to properly assess the improvements made. Mr Wightman advised that a visit could be convened for members.

The decision to remove the former Chapel as part of the improvements was reiterated and members noted the significant opposition to the proposals when the plans were first submitted. Mr Wightman commented on the positive response since works had commenced and advised that the new Chapel had been positively received by the Hospital Chaplain and multi-faith users. It was confirmed that important historical windows and panels had been reused and relocated within the new provision.

In terms of the reported difficulties in recruiting nurses, the Commission commented on the need to increase advertisements of job opportunities at the site and at key sites elsewhere in the city. The impact of Brexit was noted and the need to offer bursaries was considered as an essential element in the recruitment and retention of staff.

The Chair advised that separate communication could be forwarded to the Secretary of State for Health to emphasise the Council's position in this regard. It was also suggested that enhanced careers advice and links to the Council's Children's, Young People and Schools services would be of benefit.

In conclusion, the Chair welcomed the report and thanked Mr Wightman and Dr Wong for their attendance and for responding to the Commission's questions.

It was AGREED to:

- 1) Receive and note the update on phase 2 of the Emergency Department improvements;
- 2) Request a review of signage, including internal signage, and external car parking and highway signage as part of the next phase of works;
- 3) Support the need to provide bursaries for nurses and write to the Secretary of State for Health to emphasise this position;
- 4) To enhance the advertisement of opportunities within the NHS, with a Task Group being established in due course to consider proposals to remove barriers and increase employment opportunities in the local NHS workforce;
- 5) Note the data concerning patient flow;
- 6) Request a review of the 20-minutes permitted waiting time outside the Emergency Department; and

7) Arrange a Members' site visit to the Emergency Department.

12. REFRESH OF 2017/18 AND 2018/19 OPERATIONAL PLAN FOR LEICESTER CITY CLINICAL COMMISSIONING GROUP

The Chair welcomed and introduced Sarah Prema (Leicester City CCG – Director of Strategy and Implementation and Michelle Iliffe (Leicester City CCG – Director of Finance).

The Chair referred to significant content within the report and particularly to the detailed information submitted in the full refresh document of the Operational Plan. She advised members that in future, a separate briefing before the Commission's meetings may be required to properly digest and assess detailed information, allowing proper scrutiny of the information by members. It was accepted that training of new members of the Commission in the form of briefings prior to meetings could have been undertaken prior to the consideration of such items.

In submitting the report, reference was made to the key requirements of the revised planning guidance and it was explained that the document was a refresh only as the 2018/19 return, as it represented the second year of the agreed two-year plans and contracts. The local actions to deliver the national priorities as set out in the operational plan document were explained and noted.

The Chair referred to the link to the guidance and suggested that any questions on the full document be forwarded by members individually, given the lengthy detail submitted.

In response to questions, the rationale for planning healthcare and the suggested lack of parity nationally with physical and mental illness was discussed and recognised. It was considered that Leicester and Leicestershire offered enhanced diabetes services in comparison to similar cities nationally and it was suggested that a further report on this and the contractual issues concerning mental health services could be submitted to a future meeting of the Commission.

In response to a question, it was noted that the Operational Plan refresh had been prepared prior to the Government's recent decision to provide greater investment to NHS services. It was confirmed that an update on the impact of the investment could be submitted later in the year.

It was AGREED to

- 1) Note the refreshed Operational Plan for the Leicester City CCG and request a further report later in the year;
- 2) That the enhanced Diabetes Service be added to the work programme; and

- 3) That the Chair write to the CCG with further questions to be responded to prior to a future update.

13. UPDATE ON INTEGRATED SEXUAL HEALTH SERVICES

The Director of Public Health provided an update on the provision of integrated sexual health services within the Haymarket Shopping Centre.

It was reported that the procurement exercise had been completed and that the existing provider had been successful in renewing their contractual arrangements. It was noted that the continuity of the service had been considered as a positive factor moving forwards with the new location of the service.

It was as confirmed that work continued with service users and young people to ensure discretion in the provision, including the site layout and entrance designs.

The Chair welcomed the update and requested that at an appropriate time, a written report be submitted to the Commission to describe the improved services.

In response to a question it was noted that the impact of the future hotel development and the issues concerning shared space were being considered. It was confirmed that the service would deal with family planning, prevention and a wider range of services than sexual health, however it was suggested that the Executive be made aware of the Commission's concerns in this respect.

It was AGREED to:

- 1) Note the update and request a written report in due course;
- 2) Inform the Executive of the Commission's concerns relating to the design and layout of the entrance to the service, having regard to the shared space implications and the potential impact of the future hotel development.

14. WORK PROGRAMME

The Commission's Work Programme was submitted and noted.

It was confirmed that a joint meeting will be convened with the Childrens, Young Peoples and Schools Scrutiny Commission, and the Adult Social Care Scrutiny Commission. It was also reported that a joint meeting with the County and Rutland had been arranged for 4 September 2018 at 10.00am.

The Chair provided an update on the position of the Sustainability and

Transformation Plan (STP) and stated that she would write to the Better Care Together Board and copy in the County and Rutland Councils about future expectations of the STP at scrutiny.

Members stated that they would welcome a briefing of the scrutiny that had occurred with regards to the Leicestershire Partnership NHS Trust prior to an item being brought to the meeting. It was agreed that this, along with a general explanation of the differences of Health scrutiny compared to other scrutiny commissions would be arranged for commission members.

15. CLOSE OF MEETING

The meeting closed at 8.30pm.